



Ordering a Plan

Land Enquiry Services Quick Guide

Last Updated: 7th of September 2023

Version: 3









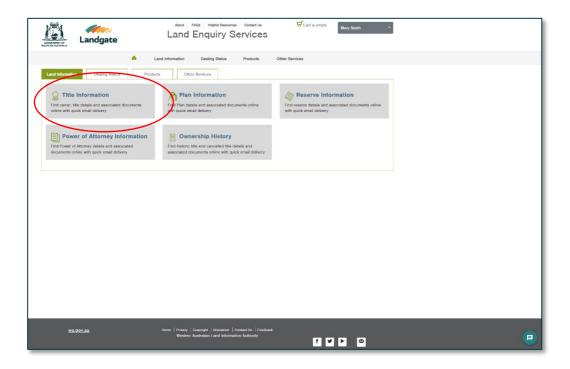
Ordering a Plan

A copy of a Plan can be ordered through Land Enquiry Services located on the Landgate corporate website. Add the Certificate of Title to the cart, pay with your credit card or Billing Account, and receive a PDF copy via email within 30 minutes of successful submission.

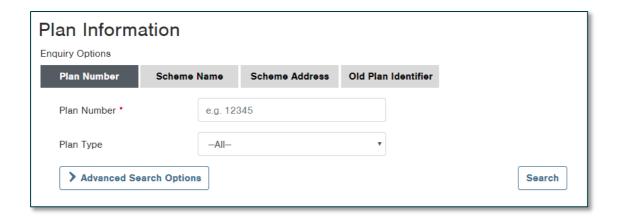
If you have a Billing Account, you will need to log in to have access to the Industry products, and charge your account.

Searching in Land Enquiry Services

Open Land Enquiry Services and select 'Plan Information'.

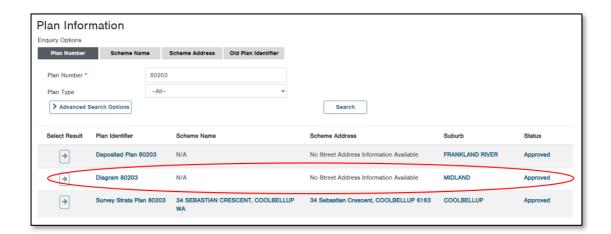


Select the desired enquiry option to search the criteria you have available and then select 'search'.

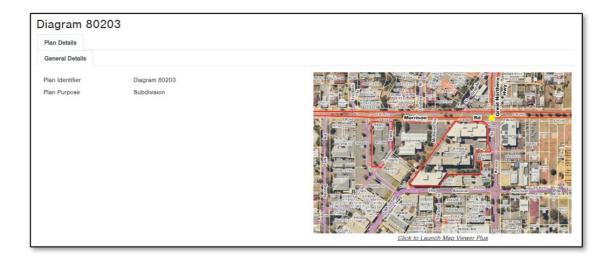


Continue to the Plan Details Screen

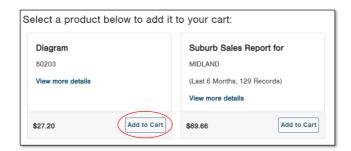
Once the results appear on the screen, you will need to select the property you wish to see more details on. You can click on the result line, including the arrow button.



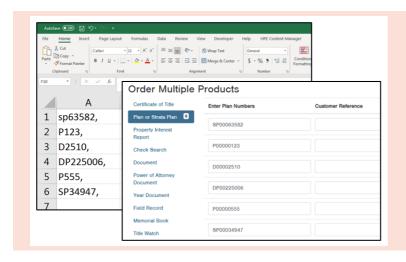
Once on the Plan Details screen, you will see some information on the left-hand side and a Map Viewer Plus image on the right. Use these details to help confirm you have the correct plan.



Scroll down the page to see the product tiles available and select the Plan product by clicking add to cart. You are ready to complete your order.



Need to order more than one plan? Conduct a fresh search by entering new criteria to locate and add more products to your order.



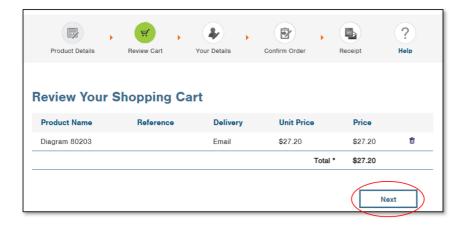
TID YOU KNOW?

If you have a list of plans or Strata Plans separated by commas, you can copy and paste them into the Order Multiple Products screen.

Land Enquiry Services automatically separates each product into a new

Completing Your Order

Click onto the cart icon at the top of the page to view the items you have added to your order.



Select Next, enter your payment details and ensure they are correct before proceeding to the confirmation screen.

Read the confirmation screen carefully to ensure your cart contains all the correct items, then confirm and submit your order.

Once Landgate has successfully received payment, you will be provided with the request number and confirmation of the email address the product will be sent to.



If your order has not been received within 30 minutes, please don't re-order. Contact Customer Service who can assist you; this will avoid you being charged twice for the same product.